fingerprint

Company Profile

An intoduction to Fingerprint Consultancy

www.fpconsultancy.com

Fingerprint Consultancy
Company Profile

2012

Company

Fingerprint, one of the leaders in the IT Management Services in Gulf region and Middle East, is an Hp Software Implementation Partner. With its experienced Hp Software team and ITIL Consultants, Fingerprint has successfully delivered IT Service Management Solutions to small, medium and large-sized businesses in the region; transforming them into real adopters of best practices in the field of IT Service Management.

Fingerprint was awarded the "Top New Regional Service Partner "award in APJ World Cup 2009, as well as, "HP Software Channel Excellence Award, 2007" thanks to its commitment to quality of implementation services and significant contribution to the Hp Software Customers in the Middle East.

Mission

"Serving the community"; by building a profitable business that communicates our values to stake holders through developing Win-Win relationships.

Vision

To become a global leader in ICT industry providing innovated technology and solutions.
Our reputation represented in our brand name, should be our main asset and competitive advantage.
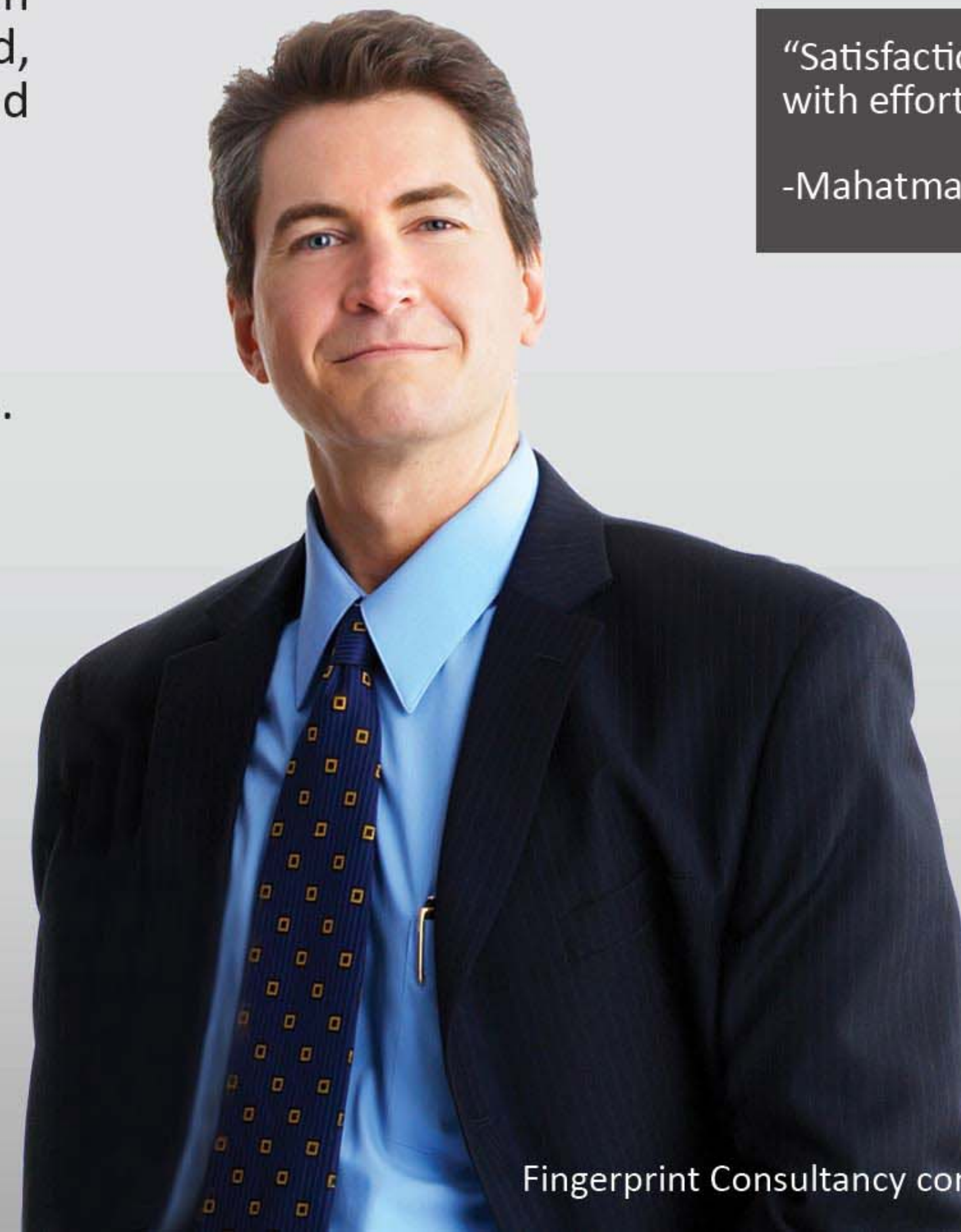
Why Fingerprint Consultancy?

People

In house highly qualified, certified consultants.

> "Satisfaction dose not come with achievement, but with effort. Full effort is full victory."
>
> -Mahatma Gandhi

With a broad experience supported with practical case studies, actual examples from the rich implementation history.
Professional delivery is our goal to insure excellence.

Partnership

Fingerprint is proudly associating with International recognized partners that deliver the IT & Telecommunication Technology like **HP, Cisco, Vmware,Quint & TM Forum**

Place

Fingerprint spread its coverage across Middle East & Asia regions and proves its presence in so many places like:

- KSA
- Gulf
  U.A.E, Oman, Qatar, Kuwait and Bahrain
- Egypt
- Africa
  Ghana, Cameron and Kenya
    - North Africa
      Morocco, Tunisia and Algeria
    - Asia
      Thailand, Maldives, Pakistan, Srilanka and Vietnam

Business Partnership

"Organizations cannot make agenius out of an incompetent. On the other hand, disorganization can scarcely fail to result in efficiency."

-Dwight D. Eisenhower

Fingerprint on top of services because of:

Flexibility

Qualified sales and presales team, always ready to receive customer requests and asses their needs in order to; respond quickly with high level of professionalism.
Fingerprint team is providing the customers with perfect, up-to-date solution that fits customer environment honestly giving the best value added out of the available resources.

Experience

Fingerprint possesses an excellent broad experience in different market business areas.
Highly certified consultants implementing complicated solution for difficult environments with multi-linguistic skills give an unbeatable edge for Fingerprint services.

Experience

Fingerprint resources managed with excellence delivering projects across 3 continents in more than 15 countries with different objectives, cultures and environments.
More than 40 consultants covering wide area of IT services, excelling their capabilities with continuous development effort to get our customer up-to-date with the recent technologies worldwide.

On-Budget Service

Fingerprint serve wide customer base with a trustworthy attitude promising best service with competitive service price. Fingerprint is keen to keep an excellent after sale relationship with customer by continuing offering support.

Fingerprint Offering:

HP BTO Solutions - ITSM

Optimize the business outcome of IT Business technology optimization (BTO) helps you make sure that every dollar invested in IT, every resource allocated and every application in development or production meet your business goals.Fingerprint delivers IT Service Management (ITSM) solutions to the clients, ITSM is a comprehensive portfolio of services that help you maximize the return on your investment in IT people, IT processes, and IT management technology to deliver business-focused IT services. With ITSM, companies can address and comprehensively manage the business of IT across their enterprises.

HP IM Solution
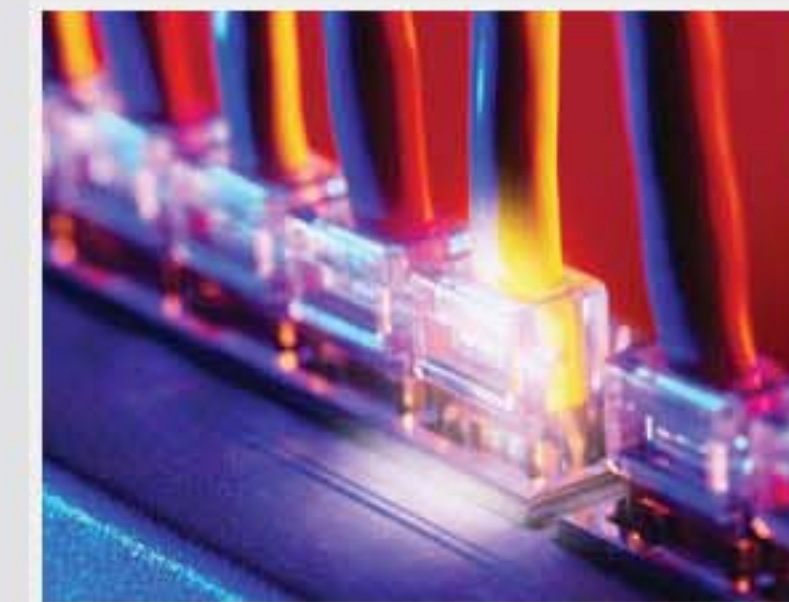
HP's Information Management Professional Services portfolio helps you manage your enterprise-wide information in a way that addresses regulatory compliance issues and delivers a business advantage.We help you gaining a fast return on your technology investments while successfully supporting your business strategy.
Combining the experience and expert consulting skills of our service professionals with our strong portfolio and intellectual property, we can help you automate and optimise your information environment.

Fingerprint Consultancy and Implementation Services

The primary benefit of engaging Fingerprint to assist you in the assessment of its information security risk is the opportunity for a rapid and comprehensive determination of information security exposure coupled with specific actionable items to mitigate the identified security risks. The assessment results will enable you to understand where it is today, where it needs to be, and define the tactical objectives to achieve the security level required.

Fingerprint Consultancy
Training Services
2012

Training Services

Training business was established to capitalize on our belief in the value of human factor in the success of any business, and to fulfill our commitment to the development of the society we live in.
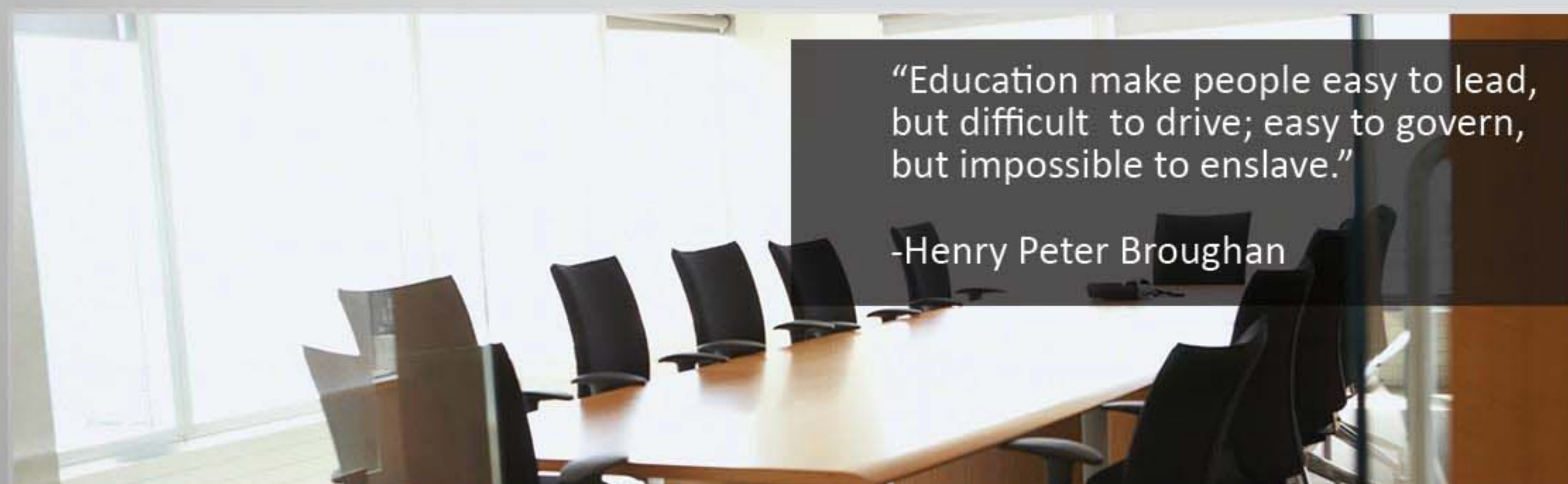
HP Software Training

As Hp Educational Partner, Fingerprint covers HP "Business Technology Optimization" portfolio of products. Our training services enable your team to perform at their highest capabilities, as well as helping your organization to achieve your business goals.

ITIL Training

Fingerprint has a partnership with Quint for delivering ITIL training; Quint has over 15 years of global experience, a uniquely diverse team of highly qualified professionals, and has created a huge reservoir of the world's latest and best solutions for IT-management. Moreover its training courses are conducted by world-class instructors, using reliable content and effective simulators.

In Our classroom training, students are encouraged to interact with one another as well as with the instructor. Course participants will gain comprehensive knowledge about a course, supported by real-life examples. The courses are specially designed by our acclaimed consultants who stand amongst the best in the field.

"Education make people easy to lead, but difficult to drive; easy to govern, but impossible to enslave."

-Henry Peter Broughan

TM Forum Training

Fingerprint Consultancy partnering with TM Forum, the world's leading industry association focused on improving business effectiveness for service providers and their suppliers. With more than 700 member companies in 195 countries serving the information, communications and entertainment industries, the Forum provides practical solutions, guidance and leadership to transform the way that digital services are created, delivered and charged.

Fingerprint is the official Host of the TM Forum Training in Egypt as well as, in Saudi Arabia, thanks to its well equipped training rooms, Egypt training room Nile View, excellent internet connection, excellent hosting services...etc.

Fingerprint Vertical Specific Solution

Fingerprint Financial Sector

Today, financial sector organizations are under growing pressure to optimize the availability and performance of key business services like the web banking services . Fingerprint offers comprehensive application management solutions. These solutions allow financial sector organizations to monitor the health of business services and applications from the point of view of their consumers—the business, its customers and its partners. These solutions also help you resolve problems quickly, before the business is impacted.

Fingerprint Telecommunication Services

As telecom is a technology driven industry where IT plays an important role in
Sustaining growth, the telecom companies are compelled to strengthen their IT Services Management (ITSM) framework in alignment with the telecom
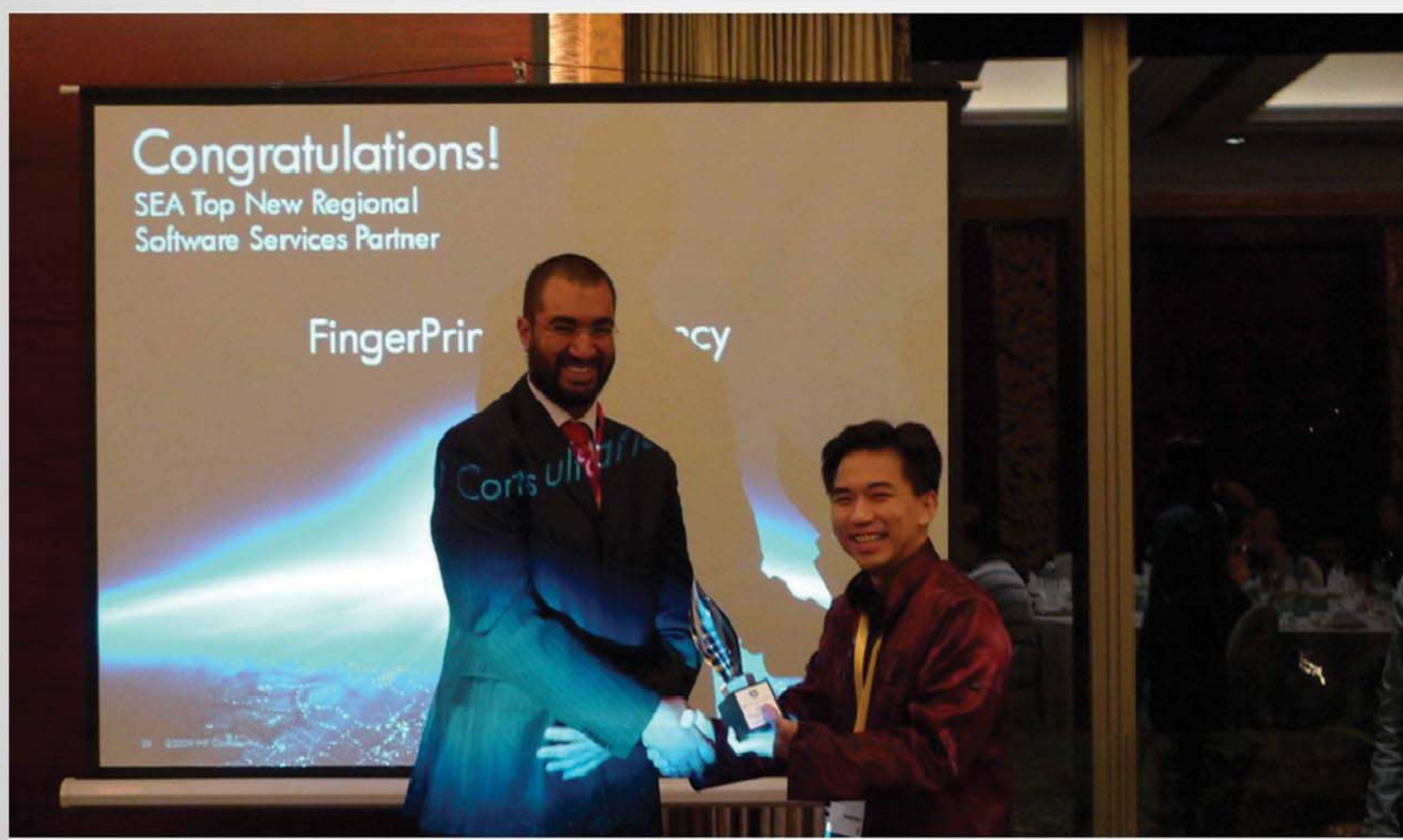Environment and its challenges. The challenges before the Middle East

Award

Top New Regional Service Partner 2009

Thanks to its commitment to quality of implementation services and significant contribution to the HP software customers in the APJ region.

Exellence

▌ Best Softaware Partner in FY 2011 Award - HP Saudi Arabia

▌ Best Pre-Sales Ready Partner in FY 2011 Award - HP Saudi Arabia

▌ Recipient of 2007 HP "Channel Excellence" Award.

▌ One of 19 companies to receive the award in the whole EMEA region and the only company in the Middel East region.

▌ The first ever Company in Egypt/Saudi Arabia to receive such honor and significant recongnition from HP

▌ "Our Monitoring environment is based on HP Software products. Fingerprint, as HP channel partner, has contributed positively to the enhancement of our HP Software wnvironment. We appreciate your efforts and wish you more of success"

Saad Al-Salhi

Network Support Section Head. STC

Fingerprint Consultancy
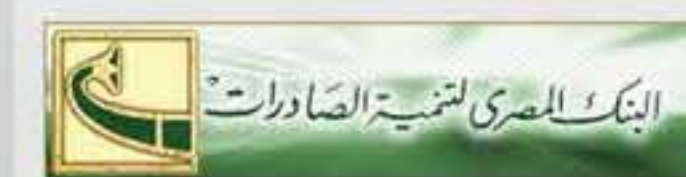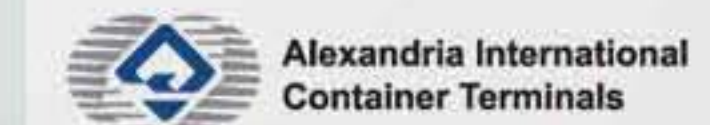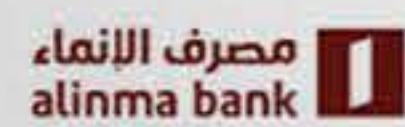partners
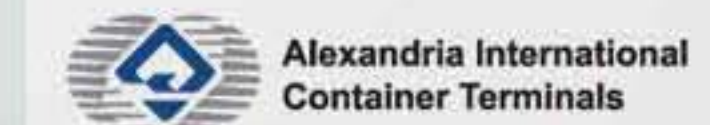2012

Fingerprint Partners

Fingerprint Consultancy
Fingerprint Customer List
2012

Saudi Arabia :

Egypt :
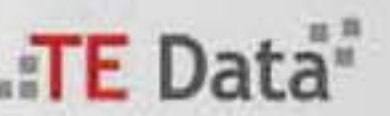
Fingerprint Consultancy
Fingerprint Customer List
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Gulf:

Asia :

Africa:

Contact us
We will be glad to hear from you
www.fpconsultancy.com

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